

# NDIS & Clinical Continence Services

## NDIS Referral Form



Please complete the following to the best of your ability.  
Referrals may not be accepted or there can be delays in booking services if key details are omitted.

### Date of Request:

#### Participant Details

First Name: \_\_\_\_\_ Surname: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Gender: \_\_\_\_\_ Preferred Pronouns: \_\_\_\_\_

NDIS Number: \_\_\_\_\_ Plan End Date: \_\_\_\_\_

### Participant Address:

This address is (Please tick)  Own/Family Home  SDA/Supported Accommodation  
 RAC/Nursing Home  Other

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Please note who these details are for if not for the participant directly.

#### Referrer Details

### Referrer name:

Relation to participant: (Please tick)  Self  Parent  Next of Kin  Support Coordinator  
 Accommodation Service  Legal Guardian/POA  Advocate  Other

### Organisation:

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

#### Guardian/Nominee/Person Responsible

### Guardian/Nominee/Person responsible name:

Relation to participant: (Please tick)  Self  Parent  Next of Kin  Support Coordinator  
 Accommodation Service  Legal Guardian/POA  Advocate  Other

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

#### Communication

Who is the best person to contact: Please provide relationship and contact details if not already listed.

How did you hear about our service: (Please tick)  Word of mouth  Internet  Social Media  
 Referred by other professional/service  Promotion at expo/event  
 Participant previously accessed service  Other (please describe)

Is an interpreter required?  Yes  No If Yes, which language/dialect? \_\_\_\_\_

### Aboriginal and Torres Strait Islander Identity:

Neither Aboriginal nor Torres Strait Islander  Aboriginal  
 Torres Strait Islander  Both Aboriginal & Torres Strait Islander

### GP Name/Contact Details:

#### Reason(s) for Referral (Please tick)

Continence Assessment/Report  Bedwetting  Catheter Care  
 Bladder Management  Bowel Management  Product Recommendations  
 Nurse Provided Training (detail): \_\_\_\_\_  Other/Details of request: \_\_\_\_\_

# NDIS & Clinical Continence Services Referral Form



## Appointment Location Preference

- Telehealth (Video/Phone)       Home/Community Visit

(We provide primarily telehealth services with limited face to face support in Melbourne and Sydney – we will let you know if we have capacity to meet your request for a home/community visit, or call us on **1800 92 92 62** to discuss)

## Disability Details

**Disability/Diagnoses:** (Please detail and tick below as relevant)

- |   |  |                                     |
|---|--|-------------------------------------|
| <input type="checkbox"/> Autism Spectrum Disorder | <input type="checkbox"/> Spinal Cord Injury            | <input type="checkbox"/> Hearing    |
| <input type="checkbox"/> Intellectual/Dev. Delay  | <input type="checkbox"/> Spina Bifida                  | <input type="checkbox"/> Vision     |
| <input type="checkbox"/> Acquired Brain Injury    | <input type="checkbox"/> Other Physical                | <input type="checkbox"/> Non-verbal |
| <input type="checkbox"/> Down Syndrome            | <input type="checkbox"/> Cerebral Palsy                | <input type="checkbox"/> Dementia   |
| <input type="checkbox"/> Mental Health            | <input type="checkbox"/> MS or other Neurodegenerative | <input type="checkbox"/> Other:     |

## NDIS Payment Details

NDIS Service Agreements are based on the below cost table, and the initial service booking is always for 6 hours, with a minimum billing of 5 hours. If further services are required after the initial assessment and report (5-6 hours depending on complexity), a further service agreement will be sent.

Agreed Supports	Category	Hours Billed	Hourly Rate
Continence Assessment, Report and Prescription provided by a Nurse Continence Specialist (NCS). This may also include follow up, liaison, ordering of samples and preparation of materials relevant to continence care.	Delivery of Health Supports by a Clinical Nurse Consultant (CNC) – Weekday Daytime (15_418_0114_1_3)	Min 5 – up to 6 hours	\$157.61 (Min. \$788.05)
Continence Training, Reviews and Health Supports provided by a NCS.	Delivery of Health Supports by CNC- Weekday Daytime (15_418_0114_1_3)	Min 1 hour	\$157.61
Catheter Services	Delivery of Health Supports by CNC- Weekday Daytime (15_418_0114_1_3)	Min 1.5 hours + Travel Fee	\$157.61
*Travel Fee if External Visit - Per NDIA Item Price Guide	Delivery of Health Supports by CNC- Weekday Daytime (15_418_0114_1_3)	Max 30 mins each way	\$157.61

**Please select payment method:**     NDIS Agency Managed     Self Managed     Plan Manager

**Funds are available in the participant plan:**

- CBDA (usual)       CORE (possible)       EITHER

## Invoice Details for Private, Self and Plan Managed

**Name:**

**Organisation (if applicable):**

**Email:**

**Phone:**

With the participant's consent, please provide a copy of the plan, including the goals, dates and showing availability of funds. Please ensure all details are provided on this form if this is not possible.

## NDIS Registered Service Provider Details: Continence Foundation of Australia

**Phone:** 1800 92 92 62

**Email:** [clinical@continence.org.au](mailto:clinical@continence.org.au)

ABN: 84007325313

**Melbourne Office:**

Suite 1, 407 Canterbury Road,  
Surrey Hills, VIC 3127

**Sydney Office:**

6 Holker Street,  
Newington, NSW, 2127